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**Cindy Nalls, MSOL**

Vice President of Certification Maintenance

Cindy Nalls joined the NCCPA in 1998. Her areas of responsibility include Information Services (customer service), Review & Appeals (disciplinary and exception to policy), and Certification Maintenance (regaining certification, CME logging, CME audit, and credentialing.)

She holds professional memberships with National Association of Medical Staff Services, Georgia Association Medical Staff Services, American Society of Association Executives and has served as a volunteer and examiner on the Baldrige Board of Examiners.

Nalls holds a bachelor's degree from the Liberty University (Business Management) and a master's degree in Organizational Leadership from Southern New Hampshire University.